

Practically Perfect Vacations Inc.

DISNEY GENIE FAQ

WHAT IS THE DIFFERENCE BETWEEN DISNEY GENIE AND GENIE+?

Disney Genie is a complimentary digital service within the My Disney Experience app that can help you create your best Disney day. It will generate a personalized itinerary inspired by the things you tell us you want to do, offer tips for spending less time waiting in line, and also provide other helpful recommendations throughout the day.

Disney Genie+ service is an add-on option offered for purchase that lets you select arrival windows for our new Lightning Lane entrance at select experiences throughout the Walt Disney World theme parks. Selections can be made one at a time, throughout the day. The service also includes access to interactive Disney PhotoPass Lenses and audio tales, featuring fascinating facts and behind-the-scenes insights about the parks.

HOW AND WHEN CAN I PURCHASE DISNEY GENIE+?

Starting October 19, Disney Genie+ service will be available to purchase before you arrive as an add-on to a ticket or vacation package. It will also be available as a single-day purchase through the My Disney Experience app. If you have an existing ticket, you will be able to modify it to include Disney Genie+ service within the app. If you have an existing package, your PPV Inc. agent can modify your vacation to include this option. The cost of Genie+ will be \$15 per guest per park day.

HOW CAN I ACCESS DISNEY GENIE SERVICE?

Disney Genie is a complimentary digital service within the My Disney Experience app that can help you plan your best Disney day. In order to take advantage of Disney Genie service and its features, be sure to download the app from the app store or upgrade to the latest version of the app if you already have it on your mobile device.

DO I NEED TO PURCHASE DISNEY GENIE+ IN ORDER TO BOOK A LIGHTNING LANE ARRIVAL TIME?

There are 2 ways to select times to arrive at Lightning Lane entrances, purchase Disney Genie+ service or purchase entrance to an individual experience. Each option offers a different set of experiences to choose from.

Option #1: Through Disney Genie+ Service

This new service lets you select the next available arrival window for the Lightning Lane entrances, one at a time, throughout regular park hours. More than 40 attractions and entertainment experiences across the Walt Disney World Resort theme parks are included in the service. Lightning Lane selections can even be made across multiple theme parks with the Park Hopper option. You'll be able to make your first selection at 7:00 AM on the day of your visit. This service also includes access to interactive Disney PhotoPass Lenses and audio tales. It costs \$15 per ticket per day.

Option #2: By Making an Individual Lightning Lane Entrance Purchase

Lightning Lane entry as an "à la carte" purchase will be offered at a few of our most popular attractions. This option can be purchased by all Guests—with or without the purchase of Disney Genie+ service—and lets you choose a time to arrive at the Lightning Lane entry at up to 2 attractions each day (purchased one at a time). All other Guests can make their first purchase at the regular time the park opens. Pricing and availability will vary by date, attraction and park.

*Available to Disney Resort hotel Guests and Guests of Walt Disney World Swan and Dolphin Hotels and Shades of Green.